

“SUNSUPER” and “TELETHON CONCERT VIP TICKETS” 2019 PROMOTION

TERMS AND CONDITIONS

1. Information on how to enter and the prizes form part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions.
2. Entry is only open to Queensland residents aged 18 years or over who are members of the Sunsuper Superannuation Fund.
3. Employees (and their immediate families) of the Promoter and agencies associated with this promotion are ineligible to enter. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
4. The Prize promotion commences at 12.00pm AEST on Friday 1 November and ends at 9.00am AEST on Monday 11 November 2019 (“**Promotional Period**”).
5. To enter the Prize Draw, individuals must, during the Promotional Period:
 - (a) visit the Promoter’s competition website at www.sunsuper.com.au/telethon-concert-competition
 - (b) follow the instructions on the competition entry page; and
 - (c) submit the fully completed online entry form.
6. Incomplete or indecipherable entries will be deemed invalid.
7. Only one entry per person is permitted into each of the Prize Draw.
8. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant’s identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the promotion. Errors and omissions may be accepted at the Promoter’s discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter’s legal rights to recover damages or other compensation from such an offender are reserved.
9. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.
10. This is a game of chance and skill plays no part in determining the winner.

Prize

11. The Prize pool consists of two prizes (each a “**Prize**”) each comprising six (6) tickets to the ‘Telethon Concert’ at Fortitude Music Hall, Fortitude Valley on Saturday 16 November 2019. The tickets include VIP seating, canapes from 5pm-7pm, complimentary drinks from 5pm to 9.30pm and private transfers to and from the venue (from within the Brisbane City Council area and with the pick-up and drop off to one location per Prize as determined by the winner of that Prize and the Promoter).

12. Two winners for the Prize will be drawn at random and the draw will take place at the premises of Sunsuper Pty Ltd at 30 Little Cribb Street, Milton, Queensland 4064 at 10.00am AEST on Monday 11 November 2019 (“**Prize Draw**”).
13. The first two (2) valid entries drawn in the Prize Draw will each win a Prize. The Promoter may draw additional reserve entries and record them in order in case an invalid entry or ineligible entrant is drawn, or in case any one or more of the winners do not claim their Prize.
14. The Promoter will use reasonable endeavours to contact Prize winners to allow them to claim their Prize. Prize winners will have until 5.00pm AEST on Wednesday 13 November 2019 to claim their prize. Any Prize that remains unclaimed at that time will be forfeited and further winners determined as outlined at clause 13 above.
15. Details of the winning entrants will be published on www.sunsuper.com.au/telethon-concert-competition
16. All competition entrants and the winner’s guests must be 18 years or over. This is an over 18's only event. Patrons to the concert must be able to present one of the following I.Ds to gain entry: Australian Issued Learner or Driver's Licence, Passport (of any Nationality), Australian Issued Proof of age card or Australian issued Keypass.
17. The entrant will be responsible for all additional expenses incurred in claiming their Prize.

General

18. The Promoter and event organisers expressly reserve the right to eject any winner (and/or his/her companions) for any inappropriate behaviour, including but not limited to intoxication, whilst attending the Telethon Concert. The entrant agrees that Promoter and event organisers have the sole discretion to determine whether or not any behaviour is inappropriate.
19. In the event of war, terrorism, state of emergency or disaster, the Promoter reserves the right to cancel, terminate, modify or suspend the promotion, or suspend or modify a prize.
20. If for any reason a winner does not take a prize by the time stipulated by the Promoter, then the prize will be forfeited.
21. If a prize (or part of a prize) is unavailable, the Promoter, in its discretion, reserves the right (but is not required) to substitute the prize (or that part of the prize) with a prize to the equal value and/or specification.
22. Total prize pool value is up to **\$3,430**.
23. The prize (or any unused portion of a prize) are not transferable or exchangeable and cannot be taken as cash.
24. Entrants consent to the Promoter using their name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
25. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to the event being cancelled for any reason by the event organiser,

technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any entrant; or (b) to modify, suspend, terminate or cancel the promotion, as appropriate.

26. Any cost associated with accessing the promotional page is the entrant's responsibility and is dependent on the Internet service provider used.
27. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia ("**Non-Excludable Guarantees**"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion.
28. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any tax liability incurred by a winner or entrant; or (e) taking and/or use of a prize.
29. The Promoter collects personal information ("**PI**") in order to conduct the promotion and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers and prize suppliers. Entry is conditional on providing this PI. The Promoter will also use and handle PI as set out in its Privacy Policy, which can be viewed at <https://www.sunsuper.com.au/privacy-policy>. In addition to any use that may be outlined in the Promoter's Privacy Policy, the Promoter may, for an indefinite period, unless otherwise advised, use the PI for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant. The Privacy Policy also contains information about how entrants may opt out, access, update or correct their PI, how entrants may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with. All entries become the property of the Promoter. For the purpose of conducting this competition, the Promoter will not disclose entrant's personal information to any entity outside of Australia. Generally, the Promoter may disclose its member's personal information to entities outside Australia only for the purposes and to the locations described in its Privacy Policy.
30. As a condition of accepting a prize, each winner may be required to sign any legal documentation as and in the form required by the Promoter and/or prize suppliers in their absolute discretion, including but not limited to a confidentiality agreement, legal release and indemnity form.
31. The Promoter is Sunsuper Pty. Ltd. (ABN 88 010 720 840) of 30 Little Cribb Street, Milton, QLD 4064.