

Sunsuper recognised for member services

Sunsuper was last night awarded 'Best Fund: Member Services' at Chant West's Super Fund Awards.

The 'Best Fund: Member Services' award acknowledges that member services is one of the most important aspects of superannuation. This year, Chant West put particular emphasis on funds' retirement calculators and member statements as the starting point to helping members understand whether they're on track to achieve their retirement goals.

Sunsuper's General Manager, Customer Experience and Insights Teifi Whatley accepted the award and said it was a great achievement and highlighted the Fund's commitment to its members.

"From the very first day of work, right throughout their lives, members can feel confident that Sunsuper is at the forefront of the industry in its efforts to help make retirement as financially comfortable as possible," said Ms Whatley.

"We're committed to providing exceptional customer service for members and, as a profit-for-members fund, our members' best interests are at the core of everything we do, so we're delighted to be recognised for our efforts.

"To be awarded Best Fund: Member Services for the second year in a row recognises Sunsuper's commitment to members and helping them understand how much super they'll need to live comfortably in retirement.

"This award is a testament to our staff and the amazing service they offer to our members every day to help make their dreams more than dreams in retirement.

Sunsuper was a finalist in the following categories: Super Fund of the Year, Pension Fund of the Year, Corporate Solutions Fund of the Year and Best Fund: Member Services.

Ends

Media enquiries: Rebecca Chivers, Sunsuper, (07) 3333 7059 or 0439 805 589.