



May 8, 2020

### **Sunsuper fraud controls measures protects member's funds**

With many Australians finding themselves in financial difficulty through no fault of their own, the early release of superannuation is a welcome relief for our members in need, helping them to make ends meet.

Sunsuper is aware that the ATO has suspended the early release scheme following the detection of fraudulent activity. Like all Australians, Sunsuper is disappointed to learn of this suspected criminal activity, which is aimed at taking advantage of a government system designed to help people who are financially hurting.

Sunsuper confirms its robust fraud detection and control systems, which supports all members, has recently protected this member's funds.

Sunsuper's Executive General Manager, Customer Engagement Stevhan Davidson said that importantly, it was the Fund's fraud control measures that correctly detected a fraudulent request and ensured the member's funds did not leave Sunsuper. Following our investigation, the member's funds were returned to her account.

"We encourage every Australian, not just our members, to check their MyGov account, to double-check their email or SMS messages, and to check their superannuation accounts. If something doesn't look right, act on it," Mr Davidson said.

"We recognise these are extraordinary times and while we aim to help our members as quickly as possible, we are equally committed to protecting our members' accounts. It is these checks and balances which are critical to safeguarding the best interests of our members," he said.

**Ends**

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