

Sunsuper recognised for member services and insurance offering

Sunsuper was last night awarded 'Best Fund: Member Services' and 'Best Fund: Insurance' at Chant West's inaugural Super Fund Awards.

There were 10 awards on offer at the black tie event in Sydney and Sunsuper was the only fund to receive two awards and be shortlisted in four of the five categories it was nominated in.

The 'Best Fund: Member Services' award acknowledges that helping members understand how much super they'll need to live comfortably in retirement and the steps to get there are some of the most important aspects of superannuation. The 'Best Fund: Insurance' award takes into account a Fund's premiums, terms and conditions of its various types of insurance cover and the level of automatic cover available.

Sunsuper chief executive officer Tony Lally said the awards were a great achievement and highlighted the Fund's commitment to its members.

"From the very first day of work, right throughout their lives, members can feel confident that Sunsuper is at the forefront of the industry in its efforts to help make retirement as financially comfortable as possible," said Mr Lally.

"We're committed to providing exceptional customer service for members and, as a profit-for-members fund, our members' best interests are at the core of everything we do, so we're delighted to be recognised for our efforts.

"To also be awarded the 'Best Fund: Insurance' recognises that Sunsuper has an insurance offering that is one of the best in the business. It acknowledges the work we've done to better align our insurance products with our members' needs including embedding a team of AIA staff within our business to enhance the service we can offer our members during the underwriting and claims processes.

"Both of these awards are also a testament to our staff and the amazing service they offer to our members every day to help make their dreams more than dreams in retirement.

"These awards, on top of our Fund of the Year awards for 2012 and 2013 from both SuperRatings and *Money Magazine*, make Sunsuper one of Australia's most awarded superannuation funds."

Sunsuper was a finalist in the following categories: Super Fund of the Year, Pension Fund of the Year, Corporate Solutions Fund of the Year, Best Fund: Insurance and Best Fund: Member Services.

Ends

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