

Income Protection (IP) Benefits

What is IP?

Income Protection (IP) insurance provides you with a monthly income while you're unable to work due to temporary injury or sickness. Benefit payments start after the waiting period ends and are payable monthly in arrears until the first to occur of:

- you no longer satisfy the definition of Total & Temporary Disablement or Partial Disablement,
- the end of the benefit payment period,
- you reach age 65, or
- your death.

Do I have IP insurance?

Not all Sunsuper members have IP insurance. Phone us on **13 11 84** if you aren't sure.

How much will I be paid?

It is important to understand that any insurance benefit payable is determined at the date you are determined to have become disabled. Note that the insurance benefit amounts shown on your *Annual statements* or online are as at a specific time and may be different than the amount at your disablement date. It is also important to note that any increases to benefit levels may be subject to 'At Work' certification. Refer to the PDS or contact us for further information.

When can I make an IP claim?

To make an IP claim, you must meet the definition of Total Disability as outlined in Sunsuper's insurance policy and have become totally and temporarily disabled while you were insured with Sunsuper.

Is there a waiting period?

In most cases, you will need to have been continuously off work due to injury or sickness for a period of time, usually 30, 60, 90 or 180 days depending on your cover. The waiting period will begin from the date you are Totally Disabled and unable to work as certified by a medical practitioner.

Do I have to re-start a waiting period if I return to work?

Generally, you may be able to return to work during the waiting period, but it is important to check this applies to you particularly if you belong to a corporate plan. If your waiting period is 30 days, you may be able to work for up to five days without having to start the waiting period again. If your waiting period is 60, 90 or 180 days, you may be able to return to work for up to 10 days during that time without having to re-start the waiting period. In these circumstances, if you do return to work, your original waiting period may be extended by the number of days you work. If you return to work for longer than the periods specified above, then the waiting period may start again.

When are benefit payments made?

Once your claim has been admitted by the insurer, your first monthly payment in arrears will generally be paid one month after the end of the waiting period. Subsequent payments are made monthly.

Call 13 11 84 (+61 7 3121 0700 when overseas) | Web sunsuper.com.au | Mail GPO Box 2924 Brisbane Qld 4001 | Fax 07 3016 7722

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Will I pay tax on the benefit?

Your monthly benefit will be paid to you, less any PAYG tax payable. You will receive a PAYG Payment Summary for IP benefits paid to you during the financial year as soon as possible after 30 June for inclusion in your annual tax return.

Will there be offsets to my benefit payment?

Your IP benefit payment may be reduced by the following payments:

- Workers' Compensation or Transport Accident Compensation or similar legislation in relation to your injury or illness,
- any other payments, statutory or otherwise, paid to you for loss of income in relation your injury or sickness,
- any other payments made under any disability income type insurance policy;
- any other lump sum payment which relates to loss of income due to injury or illness (other than a TPD or terminal illness benefit under this Policy).

Who meets the cost of any medical information I need to provide?

To enable the insurer to assess a claim, you must provide adequate information to allow the claims assessment process to begin. The cost of any information required to initiate the claim will be met by you. This includes having a doctor complete a report. If, however, the insurer asks you to have an independent medical examination or contacts your doctor for additional medical reports, the cost of these will be paid by the insurer.

More information on IP benefits can be found in our *Income Protection benefits - how to make a claim fact sheet* or in our PDS available on our website